

# Capability Maturity Model: An Overview

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Fundamental Concepts

Module Introduction

Module Objectives

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What the CMM Is Not

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Process Capability and Process

Module Summary

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## Process and the CMM: Just the FAQs

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The word "process" is used in a variety of ways, by a variety of people. Let us take a moment now to address some questions you may be having about what we mean by process in the context of the CMM.

*Click on each question below to find out more about "process" and its usage in the CMM.*

1. How does the CMM define process?

2. Why should we focus on process? (The work is getting done...what is the problem?)

3. What are the ten warning signs of immature software processes?

4. What are the ten habits of highly effective software development organizations?